



HELIOPOLIS COMPUTER COMPANY SERVICE/VISIT REQUEST FORM

					DATE:	
COMPANY:						
TEL:		FAX:		P.O.Box:		
CONTACT NAME				Email:		
PRODUCT:						
INVOICE# & DATE:		WARRANTY	YES: [] NO: []	AMC: []		

PROBLEM DESCRIPTION			
CHARGES			
1. NO CHARGES FOR HARDWARE UNDER WARRANTY.			
2. OTHER SERVICES INCLUDING MIS-USE OF UNDER WARRANTY ITEMS WILL BE CHARGED AED 350/- PER HOUR OR PART.			
3. PRODUCT COLLECTION & DELIVERY IS CHARGEABLE			
Customer Name & Signature			

TECHNICAL REPORT:					DATE:	
<i>Solution(s) achieved in detail:</i>						
<i>Start Time</i>		<i>End Time</i>		<i>Total Hrs.</i>		
<i>Job Number:</i>		<i>Service Complete :</i>	Yes []	No []		
<i>New Installation []</i>	<i>Warranty []</i>	<i>Under AMC []</i>	<i>Charged []</i>	<i>Charges – AED:</i>		

ENGINEER NAME & SIGNATURE:		CUSTOMER NAME & SIGNATURE:	
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